

2019 - 2020 WINTER SEASON ALL INCLUSIVE

SERVICES	HOURS	LOCATION	MENU
Breakfast	07:00 - 10:00	Main Restaurant	Open Buffet
Late Breakfast	10:00 - 10:30	Main Restaurant	Open Buffet
Lunch	12:30 - 14:00	Main Restaurant	Open Buffet/Diet Buffet
Cookie Time	16:00 – 17:00	Lobby	Salty and sweet cookies
Dinner	18:30 - 20:30	Main Restaurant	Open Buffet/Diet Buffet

SERVICES	HOURS	LOCATION	BEVERAGES
Self service	10:00 – 23:59	Lobby Bar	Local alcoholic beverages, draft beer, non-alcoholic cold and hot beverages
Self service	12:30 - 14:00	Main Restaurant	Local alcoholic beverages, draft beer, non-alcoholic cold and hot beverages
Self service	18:30 - 20:30	Main Restaurant	Local alcoholic beverages, draft beer, non-alcoholic cold and hot beverages
Self service	23:00 - 01:00	Disco Bar	Same beverages served in Lobby Bar (excludes hot beverages)

Beverages are being served in a glass. Bottle service is not available.

COMPLIMENTARY SERVICES

- ✚ Minibar is stocked once a day with water. There is no minibar service after 16:00
- ✚ The indoor swimming pool is heated (09:00 - 20:00). Sunbeds in the pool, beach towels.
- ✚ Beach towels can be changed from the SPA Center once a day between the hours of 09:00-15:00 by providing towel cards given at the reception desk at check-in. 10 Euro will be charged if you lose your towel card.
- ✚ Library, car parking, Turkish bath, sauna, fitness center, table tennis, tennis court (daytime use), tennis ball (with deposit), tennis racket (with deposit).

PAID SERVICES

Except the ones listed in the concept, other local and imported drinks, freshly squeezed fruit juices, room service (depending with menu 24 hour), digital safe box, laundry, tailor, babysitter, dry cleaning (outside the hotel), gala activities, tennis court lighting, massage, health services, doctor, fax, telephone, SPA center procedure (between the hours of 09:00-20:00), hairdresser, market, leather shop, photographer, wireless internet connection.

GUEST INFORMATION

- ✚ Check-in time is **14:00**, check-out time is **12:00**. Registration starts with dinner and ends with lunch on departure day. The C/Out operation is provided with the return of the room key, hotel guest's bracelet and towel card.
- ✚ The hotel has a required bracelet system. All hotel guests are required to wear wrist bands at all times during their stay.
- ✚ Late check-out or early check-in is subject to availability with fees
- ✚ In case of losing room card, 5 Euro is charged.
- ✚ Children under 16 years of age are permitted to use the SPA and Fitness Center under direct parental supervision.
- ✚ By law, it is forbidden to smoke in hotel rooms and closed areas.
- ✚ The hotel is not responsible for the loss of mobile phone, money and valuable items in public areas and hotel rooms. There is a digital safe box provided in the rooms for valuables.
- ✚ By law, it is forbidden to serve alcoholic beverages to the children under 18 years of age. Anyone under the age of 16 is not allowed in the disco.
- ✚ We kindly request you not to enter the restaurant with beach wear and wet clothes during day time and kindly request you to prefer suitable clothes during dinner time.
- ✚ There is a fee for medical examination and health services. Doctor is present at the hotel at specific hours. We kindly request you to ask by reception desk outside these hours.
- ✚ The water sport services and service of the private enterprises within the facility do not belong to the hotel and are not under the responsibility of the hotel.
- ✚ Service areas and hours, restaurant & bar areas and hours, closing times may change depending on season conditions and hotel management decisions.